2014 Supplier Training Sessions for CQMS - MetricStream - NC / CAR / SCAR

CQMS-MetricStream is a software application that Cummins uses to manage various quality processes such as non-conformances and supplier corrective action requests (SCARs). It has completed its pilot phase and is now being deployed to all Cummins sites around the globe.

The CQMS-MetricStream team invites all Cummins suppliers (internal and external) who are involved in responding to non-conformances or SCARs, as well as SQIEs and other Cummins personnel who need to or would like to learn more about the CQMS-MetricStream application to attend one of the following sessions.

If you are a supplier, you may supply to more than one Cummins facility. While the CQMS-MetricStream application is being rolled out, you will be notified when one of your facilities becomes scheduled for implementation. It is recommended that you attend a training session just prior to that scheduled date. No RSVP is necessary – simply choose the best time for your convenience from the table below.

The material covered in these sessions is posted online in several languages at the CQMS Learning Center website – [cqms.cummins.com/training/training.html](https://cqms.cummins.com/training/training.html) under the title **Supplier Training Guide v2.2**. Please be aware that new versions of this guide will be posted periodically as new enhancements come online. The website is accessible from any Internet-capable device – you do not need to be on the Cummins network.

In the schedule below, all times are listed in the Eastern U.S. Time Zone. Note that some sessions are in Eastern Daylight Time (EDT) and some are in Eastern Standard Time (EST). **Your local time should be calculated with this in mind.**

All sessions will be on teleconference with a WebEx presentation component. For all sessions, the teleconference access code is **3779022#** . Please use this information to dial in:

|  |  |
| --- | --- |
| USA Caller Paid |  (636)651-3189  |
| **USA Toll-Free** |  **(877)810-9439**  |
|  |  |
| ARGENTINA Toll-Free | 0800-666-0054  |
| AUSTRALIA Toll-Free | 1-800-85-1160  |
| AUSTRIA Toll-Free | 0800-293-433  |
| BELGIUM Caller Paid | 0-2-2008160  |
| BELGIUM Toll-Free | 0800-7-5747  |
| BRAZIL Toll-Free | 0800-891-2533  |
| CANADA Toll-Free |  (877)810-9439  |
| CAYMAN ISLANDS Toll-Free | 1-877-205-3152  |
| CHILE Toll-Free | 1230-020-2020  |
| CHINA Toll-Free CHINA NETCOM GROUP USERS | 10-800-711-0807  |
| CHINA Toll-Free CHINA TELECOM SOUTH USERS | 10-800-110-0749  |
| COLOMBIA Toll-Free | 01-800-912-0546  |
| CZECH REPUBLIC Toll-Free | 800-143-283  |
| DENMARK Toll-Free | 80-889404  |
| FINLAND Toll-Free | 0800-9-19449  |
| FRANCE Toll-Free | 0800-91-1044  |
| GERMANY Caller Paid | 0-69-51709466  |
| GERMANY Toll-Free | 06-800-16-622  |
| GERMANY Toll-Free | 0800-180-9034  |
| GREECE Toll-Free | 00-800-11-002-1693  |
| HONG KONG Toll-Free | 800-90-3342  |
| ICELAND Toll-Free | 800-9649  |
| INDIA Toll-Free | 000-800-100-1186  |
| INDONESIA Toll-Free | 001-803-1-002-1693  |
| IRELAND Caller Paid | 0-1-5245221  |
| IRELAND Toll-Free | 1-800-558-864  |
| ISRAEL Toll-Free |  1-809-411-693  |
| ITALY Toll-Free | 800-788990  |
| JAPAN Toll-Free JAPAN KDD USERS | 00531-11-2965  |
| JAPAN Toll-Free JAPAN C&W USERS | 0066-33-801290  |
| JAPAN Toll-Free JAPAN NTT USERS | 0034-800-900177  |
| JAPAN Toll-Free JAPAN TELECOM USERS | 0044-22-112694  |
| KOREA (SOUTH) Toll-Free | 00798-1-1-002-1693  |
| LATVIA Toll-Free | 8000-3875  |
| LUXEMBOURG Toll-Free |  800-2-7021  |
| MALAYSIA Toll-Free | 1-800-81-4169  |
| MEXICO Toll-Free | 001-877-205-3152  |
| NETHERLANDS Caller Paid | 0-20-2061358  |
| NETHERLANDS Toll-Free | 0800-022-5914  |
| NEW ZEALAND Caller Paid |  09-912-8830  |
| NEW ZEALAND Toll-Free | 0800-451320  |
| NORWAY Toll-Free | 800-12071  |
| PANAMA Toll-Free | 001-877-205-3152  |
| PERU Toll-Free | 0800-77-383  |
| PHILIPPINES Toll-Free | 1-800-1-111-0468  |
| POLAND Toll-Free | 0-0-800-111-1744  |
| PORTUGAL Caller Paid | 21-7616126  |
| PORTUGAL Toll-Free | 800-8-11008  |
| RUSSIA Toll-Free | 8-10-8002-2641044  |
| SINGAPORE Toll-Free | 800-110-1635  |
| SOUTH AFRICA Toll-Free | 0800-981-445  |
| SPAIN Caller Paid |  9-1-2754822  |
| SPAIN Toll-Free | 900-98-1019  |
| SWEDEN Caller Paid | 0-8-51761569  |
| SWEDEN Toll-Free | 020-79-2815  |
| SWITZERLAND Caller Paid | 0-44-5118144  |
| SWITZERLAND Toll-Free | 0800-89-5219  |
| TAIWAN Toll-Free | 00801-10-4162  |
| THAILAND Toll-Free | 001-800-11-002-1693  |
| TURKEY Toll-Free | 0811-288-0001  |
| UNITED KINGDOM Toll-Free | 0808-234-5125  |
| URUGUAY Toll-Free | 000-411-002-1693  |
| VENEZUELA Toll-Free | 0800-100-2028 |

After you have dialed in, please use your Internet browser to go to [cummins.webex.com](http://cummins.webex.com/). At that time, please enter the WebEx Meeting # as per the following schedule. The password for all WebEx sessions is **Quality1**. You can also click on the webex link directly for the appropriate session.

 If you have not used WebEx before, please log in at least 10 minutes prior to the start of the session as your computer will need a few minutes to be automatically set up.

When the session begins, it is extremely important to place your phone on **mute** as a courtesy to your colleagues. However, please **do not place your phone on hold**. Everyone can hear your hold music.

Finally, please be aware that if there are four or fewer people in attendance, we will likely cancel the session so as not to waste Cummins’ resources. In this case, you may attend a future session or read through the Supplier Training Guide as mentioned above as an offline reference.

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| --- | --- | --- | --- |
| **Month** | **Date** | **Start Time** | **End Time** |
| January | 15 January 2014 | 00:00 EST | 04:00 EST |
| February | 19 February 2014 | 08:00 EST | 12:00 EST |
| March | 12 March 2014 | 00:00 EDT | 04:00 EDT |
| April | 16 April 2014 | 08:00 EDT | 12:00 EDT |
| May | 14 May 2014 | 00:00 EDT | 04:00 EDT |
| June | 11 June 2014 | 08:00 EDT | 12:00 EDT |
| July | 16 July 2014 | 00:00 EDT | 04:00 EDT |
| August | 13 August 2014 | 08:00 EDT | 12:00 EDT |
| September | 10 September 2014 | 00:00 EDT | 04:00 EDT |
| October | 15 October 2014 | 08:00 EDT | 12:00 EDT |
| November  | 12 November 2014 | 00:00 EST | 04:00 EST |
| December | 17 December 2014 | 08:00 EST | 12:00 EST |

**Webex Links :**

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Jan 2014**
Date: Wednesday, 15 January 2014
Time: 0:00, Eastern Standard Time (Indiana, GMT-05:00)
Meeting number: 575 838 594
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250895412&UID=1479618982&PW=NZjNkNGYyZjk2&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Feb 2014**Date: Wednesday, 19 February 2014
Time: 8:00, Eastern Standard Time (Indiana, GMT-05:00)
Meeting number: 575 666 034
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250895782&UID=1479620502&PW=NNDk1ZjY5MmIz&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Mar 2014**
Date: Wednesday, 12 March 2014
Time: 0:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 576 681 947
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250895972&UID=1479621187&PW=NMDJmYTk5OTEy&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Apr 2014**
Date: Wednesday, 16 April 2014
Time: 8:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 570 566 369
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250896057&UID=1479621332&PW=NN2M2ZTI1YjNi&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **May 2014**
Date: Wednesday, 14 May 2014
Time: 0:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 574 095 638
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250896772&UID=1479622567&PW=NMzg4NjUzYmEy&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **June 2014**
Date: Wednesday, 11 June 2014
Time: 8:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 570 514 353
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250897007&UID=1479622487&PW=NMzE3ODUzMjVm&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **July 2014**
Date: Wednesday, 16 July 2014
Time: 0:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 576 803 688
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250897347&UID=1479623242&PW=NMmIyYmFiMGJm&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Aug 2014**
Date: Wednesday, 13 August 2014
Time: 8:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 572 963 193
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250897592&UID=1479625107&PW=NMzRhODc1Mjdl&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Sep 2014**
Date: Wednesday, 10 September 2014
Time: 0:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 579 033 732
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250897767&UID=1479625727&PW=NNDY5NjRmYTBi&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Oct 2014**
Date: Wednesday, 15 October 2014
Time: 8:00, Eastern Daylight Time (Indiana, GMT-04:00)
Meeting number: 577 494 981
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250898162&UID=1479626027&PW=NZWYyYWU4MjA3&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Nov 2014**
Date: Wednesday, 12 November 2014
Time: 0:00, Eastern Standard Time (Indiana, GMT-05:00)
Meeting number: 576 260 428
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250898602&UID=1479628142&PW=NOGUwMWRlOThl&RT=MTgjMTI%3D>

Topic: Supplier Training for CQMS - MetricStream-NC/CAR/SCAR - **Dec 2014**
Date: Wednesday, 17 December 2014
Time: 8:00, Eastern Standard Time (Indiana, GMT-05:00)
Meeting number: 574 934 135
Meeting password: Quality1
<https://cummins.webex.com/cummins/j.php?ED=250898907&UID=1479628547&PW=NYzRjMWYyNTIy&RT=MTgjMTI%3D>