CQMS-MetricStream Perspectiva Funcional

En CQMS-MetricStream, una vez que un CAR es creado, la persona que responde a ese CAR tendrá que completar tanto el trabajo a Corto Plazo como el trabajo a Largo Plazo.

Presione LT Action—Requested (Acción a Largo Plazo-Requerida) que se encuentra debajo del vínculo LT Status para comenzar el trabajo a Corto Plazo.

Issue ID	Initiated On ▼	Part #	Part Description	Supplier Name	Respondent	Corp-Purch SQIE / Approver	ST Due Date	ST Status	LT Plan Due Date	LT Plan Status	LT Due Date	LT Status	Issue Details
2011-JEP-MNC-00000887-CAR-01	24-May-2011	001212300ES	SCREW HEXAGON HEAD CAP		Anilkumar GK	Nidhi Tripathi	26-May-2011	ST Action - Requested			23-Jun-2011	LT Action - Requested	Threads damaged, cannot be torqued
2011-JEP-	24-M				Anilkumar GK	Nidhi Tripathi	26-Ma	ST Action			23-	LT Action -	Work Order

My CAR/SCAR/PAR

Report Data as of: 05/24/2011 01:04 PM

LEGEND
Coming Due | Past Due | My Assignment
Show Parameters

Showing 1 - 117 of 117 records

Forma Respuesta a Corto Plazo

Short Term Form

Steps that are marked as Pending have incomplete required fields. These required fields will all be highlighted in Yellow and are marked with a Red asterisk.

Comience Aquí → [Expand All]   [Collapse All]   [Go To Long Term Form]

Cambie a Forma Largo Plazo

2011-JEP-MNC-00000887-CAR-01

» **Step A: Review Issue Details Summary**

» **Step B: Define Problem(Pending)**

» **Step C: Protect the Customer (Containment and Short Term Actions)(Pending)**

Botones de reporte → [Review Due Dates]   [Review CAR/PAR Summary]   [Review Full MNC Issue Details]

Attachments

[_____] [Browse...]

General Comments

General Comments	Last Submitted Comments
[_____]	[_____]

CAR - Take Action

Last Submitted Action Type Comments

Action Type*
[Select One ▼]

Action Type Comments
[_____]

› Action Type History

[Take Action Type Selected] [Save and Continue] [Save and Exit] [Exit]

Ahora demos un vistazo más de cerca a cada uno de los pasos para responder al trabajo a Corto Plazo de un CAR.

Ver Forma Completa

Notas:

_____

_____

Short Term Form

Steps that are marked as Pending have incomplete required fields. These required fields will all be highlighted in Yellow and are marked with a Red asterisk.

| Expand All | Collapse All | Go To Long Term Form |

2011-JEP-MNC-00000887-CAR-01

Presione el botón [Expand All] **para visualizar la Forma completa**

Revisar Detalles

Notas:

Esta sección tiene un único campo editable llamado **Additional Issue Details Comments (Comentarios de Detalles adicionales del problema)**. Si se descubren nuevos detalles regístrelos aquí.

_____

_____

_____

_____

_____

_____

_____

_____

_____

_____

Step A: Review Issue Details Summary

Issue ID 2011-JEP-MNC-00000887-CAR-01	**CAR Initiated By** Anilkumar GK	**CAR Initiated On** 24-May-2011 12:52 PM
Issue Found In Assembly	**Priority Code** Medium	
Issue Details Threads damaged, cannot be torqued.	**Additional Issue Details Comments**	
Part # 001212300ES	**Part Description** SCREW HEXAGON HEAD CAP	**Rev Level** 23
Recurrence Yes	View Previous Issues	
Short Term Due Date 26-May-2011		**Long Term Due Date** 23-Jun-2011
Short Term Status ST Action - Requested	**Long Term Status** LT Action - Requested	
Respondent Anilkumar GK	**Approver** Nidhi Tripathi	**Effectiveness Checker** Nidhi Tripathi
Requirement/Specification Undamaged Threads	**Actual Observation/Measurement** Damaged Threads	
Six Sigma Select One		
ST Last Updated By	**ST Last Updated On**	
LT Last Updated By	**LT Last Updated On**	

Paso A: Revise el Resumen de Detalles del problema

Después de revisar la información, si ha recibido este CAR por error, puede ir hasta el final de la página y seleccionar "*Dispute*", (Cuestionar) ingrese la razón por la cual esta cuestionando en **Action Type Comments (Comentarios sobre el Tipo de acción)** y posteriormente presione [Take Action Type Selected]

CAR - Take Action

Last Submitted Action Type Comments   Action Type History

Action Type*	**Action Type Comments***
Dispute	

| Take Action Type Selected | Save and Continue | Save and Exit | Exit |

Después de revisar la fecha de vencimiento a Corto Plazo (**ST Due Date**), si no va a poder llevar a cabo el trabajo a Corto Plazo en o antes de esta fecha, seleccione "*Request More Time*", "Requerir más tiempo", ingrese cuanto tiempo más necesita y el porque en **Action Type Comments** (Comentarios del tipo de acción) y después presione [Take Action Type Selected]

CAR - Take Action

Last Submitted Action Type Comments   Action Type History

Action Type*	**Action Type Comments***
Request More Time	

| Take Action Type Selected | Save and Continue | Save and Exit | Exit |

Definir el Problema

Nota:

La **Respuesta** puede ser muy descriptiva (hasta 4,000 caracteres).

_____

_____

_____

_____

_____

_____

_____

_____

Step B: Define Problem(Pending)

| | | | Total Rows: | 5 | Pages: 1 | 1 of 1 |

Question	Response*
What are the symptoms of the failure?	
What product/process had the failure?	
Where is the failure occurring?	
How was the failure detected?	
When did the failure occur?	

Question	Response*
What are the symptoms of the failure?	Capscrew cannot be torqued.
What product/process had the failure?	Head Capscrew Torque Process
Where is the failure occurring?	Head Capscrew Torque Station
How was the failure detected?	Head Capscrew Torqueing Station automatic torque measurement system detected a failure.
When did the failure occur?	May 24, 2011.

Paso B: Defina el Problema

Contención Provisional

Notas:

_____

_____

_____

_____

_____

_____

_____

Step C: Protect the Customer (Containment and Short Term Actions)(Pending)

Countermeasures Implemented On*	Countermeasures*
Day - Mon ▼ - Year	

Countermeasures Implemented On*	Countermeasures*
Day 24 - Mon May ▼ - Year 2011	100% sorting of all capscrews from Lot L227Z

Paso C: Proteja al Cliente (Contención y Acciones a Corto Plazo)

Contención Provisional
(Sólo MNCs)

SÓLO para MNCs, los campos adicionales están visibles para grabar infor-mación de la categoría de la parte.

Hay 15 ubicaciones don-de se pueden encontrar las partes.
Seleccione "*Yes*" bajo **Sorted? (Clasificado?)** para todas las ubicacio-nes aplicables y complete los campos obligatorios.

_____
_____
_____
_____
_____
_____
_____

Part#	Part Description	Inventory Location	Sorted?
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - Finished Inventory	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - In Receiving	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - In Process	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - In Transit to the Customer	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - At Interim Raw Material Warehouses	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - At Customer Service Locations	No
108919	SCREW,HEXAGON HEAD CAP	At Customer Location - Other	No
108919	SCREW,HEXAGON HEAD CAP	At Supplier's (your) Location - Finished Inventory	No

Part#	Part Description	Inventory Location	Sorted?
001212300ES	SCREW HEXAGON HEAD CAP	At Supplier's (your) Location - Finished Inventory	Yes

Sorted Qty*	Defect Qty*	Sorted By*	Sort Completed On*
20	1	John Smith	Day 24 - Mon May - Year 2011

Part#	Part Description	Inventory Location	Sorted?
108919	SCREW,HEXAGON HEAD CAP	At Subcontractor's (your supplier) Location - Finished Inventory	No
108919	SCREW,HEXAGON HEAD CAP	At Subcontractor's (your supplier) Location - In Process	No
108919	SCREW,HEXAGON HEAD CAP	At Subcontractor's (your supplier)	No
108919	SCREW,HEXAGON HEAD CAP	At Subcontractor's (your supplier) Location - In Transit to you	No
108919	SCREW,HEXAGON HEAD CAP	At Subcontractor's (your supplier) Location - Other	No

Clean serial #	Comments for Acceptable Parts*
Clean Batch #	Short Term Clean Date*
	Day - Mon - Year

Paso C: Proteja al Cliente (Contención y Acciones a Corto Plazo)

Clean serial #	Comments for Acceptable Parts*
	Moved to green bin
Clean Batch #	Short Term Clean Date*
	Day 24 - Mon May - Year 2011

Reportes

_____

_____

_____

[Review Due Dates] [Review CAR/PAR Summary] [Review Full MNC Issue Details]

Para más detalles, presione algún botón de Reporte para visualizar la información acerca de las fechas de vencimiento o CAR y no-conformidades.

Archivos Adjuntos

Notas:

_____

_____

_____

Attachments

threads damaged.bmp ☒

Browse...

▸ Attachments History

Revise todos los archivos de soporte de la no–conformidad y agregue otros archivos de soporte si fueran necesarios.

Comentarios Generales

Notas:

_____

_____

_____

General Comments

General Comments

Last Submitted Comments

Registre los comentarios generales aquí, si aplica.

Tomar Medidas

Notas:

_____

_____

_____

_____

_____

_____

CAR - Take Action

Last Submitted Action Type Comments

Action Type*
Send Short Term for Approval

Action Type Comments

▸ Action Type History

Take Action Type Selected   Save and Continue   Save and Exit   Exit

Para completar la Forma a Corto Plazo seleccione "_Send Short Term for Approval_" "Enviar Corto plazo para su Aprobación y presione el botón Take Action Type Selected

If you do not see the issue id in blue, Click on the Refresh Button

Issue ID   2011-JEP-MNC-00000887-CAR-01   has been processed

Continue   Refresh

Con esto finaliza Responder a Trabajo a Corto Plazo de un CAR.

Se podrá dar cuenta que en este momento el **ST Status** de su CAR dice **ST-Submitted for Approval (ST–enviado para su aprobación)** bajo la sección **My CAR/SCAR/PAR** de la pestaña **CAR/SCAR**. El trabajo a Corto Plazo está ahora completo.

My CAR/SCAR/PAR

Report Data as of: 05/24/2011 01:39 PM

LEGEND
| Coming Due | Past Due | My Assignment |

Show Parameters

Showing 1 - 117 of 117 records

Issue ID	Initiated On	Part #	Part Description	Supplier Name	Respondent	Corp-Purch SQIE / Approver	ST Due Date	ST Status	LT Plan Due Date	LT Plan Status	LT Due Date	LT Status	Issue Details
2011-JEP-MNC-00000887-CAR-01	24-May-2011	001212300ES	SCREW HEXAGON HEAD CAP		Anilkumar GK	Nidhi Tripathi	26-May-2011	ST-Submitted for Approval			23-Jun-2011	LT Action - Requested	Threads damaged, cannot be torqued.
2011-JEP-	24-May-				Anilkumar GK	Nidhi Tripathi	26-May	ST Action			23-Jun	LT Action - Requested	Work Order

¿Qué sucede a continuación?

acción correctiva

Iniciar — Responder — Aprobar — Monitorear

Trabajo Corto Plazo

El trabajo a Corto Plazo del Emisor estará completo a menos que el Aprobador lo rechace nuevamente. El siguiente ejemplo muestra un CAR donde el **ST Status** es **ST—Rejected (LT-Rechazado)** y es regresado al Emisor.

My CAR/SCAR/PAR

Report Data as of: 05/26/2011 10:53 AM

LEGEND
| Coming Due | Past Due | My Assignment |

Show Parameters

Showing 1 - 117 of 117 records

Issue ID	Initiated On	Part #	Part Description	Supplier Name	Respondent	Corp-Purch SQIE / Approver	ST Due Date	ST Status	LT Plan Due Date	LT Plan Status	LT Due Date	LT Status	Issue Details
2011-JEP-MNC-00000830-CAR-01	08-Apr-2011	001212300ES	SCREW HEXAGON HEAD CAP		Anilkumar GK	Anilkumar GK	10-Apr-2011	ST-Rejected			08-May-2011	LT Action - Requested	Threads damaged, cannot be torqued 1
2011-JEP-PNC-	08-Apr-2011			FREUDENBERG-	Brenda Elizabeth	Joseph F Lownsbu	10-	ST-Approved	18-Apr	LT Plan - Submitted	08-May	Monitoring Success	

Con esto finalize Responder a Tabajo a Largo Plazo de un CAR.

Se podrá dar cuenta que en este momento el **LT Status** de su CAR dice **LT-Submitted for Approval (LT–enviado para su aprobación)** bajo la sección **My CAR/SCAR/PAR** de la pestaña **CAR/SCAR**. El trabajo a Largo Plazo está ahora completo.

¿Qué sucede a continuación?